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Information regarding online dispute resolution (ODR): The European Commission offers a platform for the resolution of online disputes. This platform is dedicated to facilitating the out-of-court settlement of disputes concerning contractual obligations in online sales and service agreements.

The platform can be found at <http://ec.europa.eu/consumers/odr/> .

Information according to § 36 Verbraucherstreitbeilegungsgesetz (VSBG)
We do not engage in out-of-court settlements before consumer arbitration bodies.